

# Automated Commercial Environment—Requirements Recommendation

<b>Date:</b>	06/13/03
<b>Number:</b>	ACT- 13
<b>Requestor:</b>	Broker Account Subcommittee
<b>Customs Co-Chair:</b>	Jim Casler (Committee) Kimra Coons (Subcommittee)
<b>Trade Co-Chair:</b>	Lori Goldberg (Committee) Jake Holzscheiter (Subcommittee)

## Requirement

When Customs creates a CF 28, 29 or a 4647, if the broker has filed the Entry Summary data for the importer, both the importer and the broker should be able to see the CF 28, 29 and 4647 through their respective web portals. An alert message should appear on the home page letting the Account know there is a new message in the Significant Activity Log.

Since the response is due to Customs within 30 days of the date on the form currently and probably within 30 days of input into ACE if notification is immediate to the importer and broker, ACE needs to have a tickler message capability to notify Customs, the importer and the broker when the response is due. This message could appear in the reminder portlet on the account's home page. A message should also appear in the portal when the response is overdue.

The Significant Activity Log should contain a tab or a hyperlink listing the details of the CF28, 29 and 4647. Details include reason, date issued, due date, response date and comments. This

The Significant Activity Log should also contain a date field such that the importer or broker account can run a query on open CF 28s and 29s and sort by due date, by account and by port.

## Business Need

Importers often have their brokers respond to the CF 28s and 29s. In order to do so in a timely manner, importers and brokers must be notified through the account portal as soon as Customs creates a CF 28 or 29. An alert message should appear on the Account's home page notifying them of a new item in the SAL. The SAL should also display the create date or due date so that query capabilities will be available. A reminder notice when the CF 28 or 29 is due, would allow importers to be more compliant.

## Technical Need

See Business Need above.

## Benefits

Improved compliance. Elimination of paper filing requirement.

## Risks

Automating the CF 28 and 29 while still requiring the filing of a paper copy. Not notifying the importer and broker when a 28 or 29 have been created so that they can respond within the specified time period.

## Related Subcommittees

Entry Committee

**Priority:**    **Critical** ☒                      **High** ☐                      **Medium** ☐                      **Low** ☐